



PATIENT ACCESS SUPPORT

IS PATIENT ACCESS A STRUGGLE FOR YOUR FACILITY?

In today's world, staffing challenges are making it difficult for health systems and physician groups to meet patient satisfaction and revenue objectives.

- Staffing shortages due to high turnover
- Pre-authorization
- Scheduling
- Insurance
- Denials
- Case Management

HOW REVCO SOLUTIONS CAN HELP

Revco Solutions offers industry-leading, customized inbound and outbound calling programs for pre-registration, scheduling, and customer service.

- Dedicated to client's facility; utilize your protocols and procedures
- Work in client system ensuring real-time updates are available for your staff
- Flexible staffing to meet your needs, including call overflow services
- Depending on the program, can be implemented in as little as two weeks

Revco's efforts contribute to a great patient experience, and a healthy and effective revenue cycle.

PROVEN SUCCESS

Revco Solutions has enabled our clients to:

- Concentrate on securing needed verifications (insurance, medical necessity, etc.)
- Reduce stress on internal frontline staff
- Experience as many as 90% financially cleared patients
- Enjoy happier, pre-registered patients
- Receive improved patient satisfaction
- See increased collections
- Work 5+ business days out, enabling fewer cancellations, missed appointments, etc.

ABOUT REVCO SOLUTIONS

Revco Solutions, Inc. brings over 75 years of healthcare revenue cycle experience, utilizing the latest omni-channel patient communications and innovative business intelligence tools. Providing an industry-leading secure, compliant, and patient-friendly staff, Revco Solutions manages billions in placements annually from hundreds of physician practices, hospitals, and health systems.

Headquarters • 2700 Meridian Pkwy, Suite 200 • Durham, NC 27713-2441 • 402-740-0766 • RevcoSolutions.com

